

LifeScan Voluntarily Removes and Replaces Certain Blood Glucose Monitoring Products

At LifeScan, a manufacturer of blood glucose monitoring systems for people with diabetes, we believe our first responsibility is to those who use our products and services. In line with this view, based on internal quality checks, we have found that some of the Liquid Crystal Displays (LCD) of certain OneTouch® SureStep® Meters may have missing segments in the display and on a separate matter, certain batches of the OneTouch® Horizon™ Test Strips may not obtain a reading, or in other instances, a very small number of these strips may result in a reading that is lower than its true value. We are voluntarily removing the potentially affected products from the market and replacing the potentially affected products free of charge to our consumers. Details of the affected products are as follows:

- (1) Serial Numbers of Affected OneTouch® SureStep® Meters :

L4266RB through L5048RB

- (2) Lot Numbers of Affected OneTouch® Horizon™ Test Strips in Hong Kong:

2536261 2555493 2564517

If you are using the affected OneTouch® SureStep® Meters or OneTouch® Horizon™ Test Strips, please call our Customer Service personnel at 2735-8262 to arrange for a product replacement. If you have any questions regarding the usage of the products, please do not hesitate to call us at the aforementioned phone number.